Insight Identification:

- 1. Based on the theme that for a couple users the process of creating multiple reminders isn't effecient, an insight is: Users need a quicker and easier process to create multiple reminders at once.
- 2. Based on the theme that the task section isn't organized well enough for a couple users, an insight is: Users need a more intuitive way to view all their tasks at once.
- 3. Based on the theme that visual impairment provided difficulty for one user, an insight is: Users need a simple, and easy format providing visual aide assistance.
- 4. Based on the theme that there is a language barrier for one user, an insight is: Users need a language translation feature as an option.
- 5. Based on the theme that the size of the text was hard to read for one user, an insight is: Users need a bigger font size for words.
- 6. Based on the theme that its confusing on how to easily avoid overlapping times with different schedules for one user, an insight is: Users need an effecient way to know what times already occupy existing plans while creating an event or schedule.

Pattern Identification:

- 1. It was observed that 2 out of 6 participants felt that making more than one reminder was a tedious process. That means the process of setting reminders isn't simple enough for a couple users.
- 2. It was observed that 2 out of 6 participants would like the tasks to be more organized. That means the layout for the task section isn't intuitive for a couple users.
- 3. It was observed that 1 out of 6 participants struggled with planning family events due to visual impairment. That means the planning process did not help visual impairment for one user.
- 4. It was observed that 1 out of 6 participants had trouble understanding words due to a language barrier. This means that it was hard to understand words for one user.
- 5. It was observed that 1 out of 6 participants had trouble with the size of the text and time slots. This means that the text and the space for numbers is too small to read for one user.
- 6. It was observed that 1 out of 6 participants had trouble understanding out to avoid planning schedules that won't overlap times. This means that planning times for events is confusing for one user.